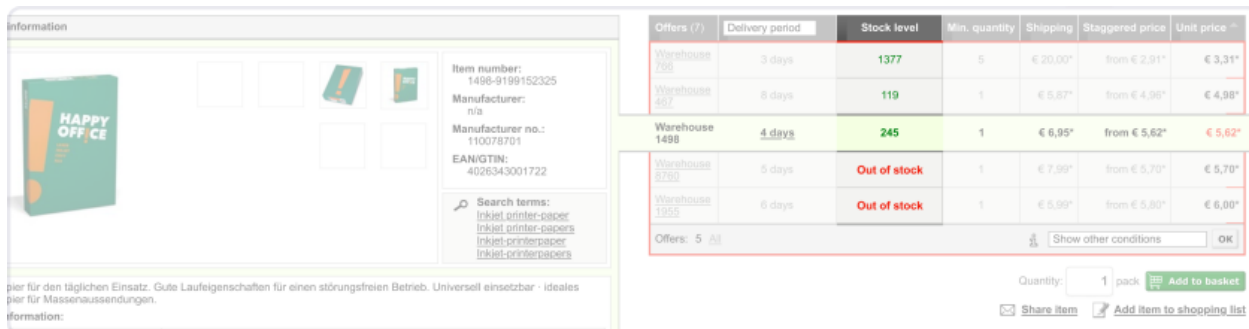


## Stock levels

Customers favour buying from suppliers who display up-to-date item availability, especially if the same item is offered by multiple suppliers. In this article we'll explain how to provide your stock levels to Unite.

This is how customers see stock levels on the product detail page:



The screenshot shows a product detail page for 'HAPPY OFFICE' printer paper. On the right, a table displays stock levels for different warehouses:

Offers (7)	Delivery period	Stock level	Min. quantity	Shipping	Staggered price	Unit price
Warehouse 296	3 days	1377	5	€ 20,00*	from € 2,91*	€ 3,31*
Warehouse 497	6 days	119	1	€ 5,87*	from € 4,96*	€ 4,98*
Warehouse 1498	4 days	245	1	€ 6,95*	from € 5,62*	€ 5,62*
Warehouse 8700	5 days	Out of stock	1	€ 7,99*	from € 5,70*	€ 5,70*
Warehouse 1955	6 days	Out of stock	1	€ 5,99*	from € 5,80*	€ 6,00*

Below the table, there are controls for 'Quantity' (set to 1 pack), 'Add to basket', 'Share item', and 'Add item to shopping list'.

Because item availability changes with sales and deliveries, it's important to keep stock levels up to date – ideally through regular, automated updates.

## General information

Stock levels can be displayed for Spotmarket catalogues, BusinessShops, and Exclusive Catalogues. Two options are available for providing stock levels to Unite

- **CSV file:** a file containing your stock levels is uploaded to Unite via SFTP.
- **Real-time query:** Unite retrieves stock levels directly from your system on request.

## Choose the update frequency and transfer method

We recommend updating stock levels at least once per day. Shorter intervals, down to every 30 minutes, are also possible.

### For Spotmarket catalogues and BusinessShops

Please agree the update frequency and transfer method with your Unite account manager.

### For Exclusive Catalogues

Speak with your customer to agree on the update frequency and transfer method.

## Providing stock levels via CSV

Stock levels are transferred via SFTP as a CSV file and then processed automatically.

### Stock level file structure

Each file must contain exactly two columns: the item number and the corresponding stock level.

### Example

```
1 SUPPLIER_AID;QUANTITY
2 00010151;7
3 00010169;18
4 00010452;4
5 00010482;0
6 00010591;4
7 00010593;7
8 00010649;30
```

## Notes

- The header (SUPPLIER\_AID;QUANTITY) in the first row is optional.
- Use CRLF (\r\n) for line breaks.
- Separator: semicolon
- The item number in the SUPPLIER\_AID column must match the item number in your catalogue, otherwise the stock update won't work.
- Only positive whole numbers are supported in the QUANTITY column. Avoid thousand separators.

## File naming

To ensure your file is processed automatically, use the following naming convention and include your catalogue ID:

- availability-data-catalog-Katalog-ID.csv
- **Example:** availability-data-catalog-92XYZ.csv

## Upload of the stock level file to Unite

Upload your CSV file via SFTP to the corresponding catalogue directory with your catalogue ID:

- catalog/Katalog-ID
- **Example:** catalog/92XYZ

## Activating stock level updates

To activate stock level updates, please contact your Unite account manager or email [support@unite.eu](mailto:support@unite.eu).

## Providing stock levels via real-time query

You can also show real-time stock levels for your catalogue items on the product detail page. To set this up, provide us with a link (URL) that allows Unite to submit an item number and receive the current stock level in response.

## Technical requirements

Unite requests the current stock level for each item number directly from your system:

- HTTP or HTTPS protocol
- The link must include a placeholder for the item number, for example: <http://www.example.com/de/stock/unite.asp?ArtNr={item number}>
  - {item number} – this placeholder will be replaced with the item number

Your system must return a positive whole number (including zero):

- The value must be in the first line.
- Unite uses the returned value as the item's stock level.
- Text values such as 'yes', 'no', or 'Availability is...' can't be processed.

## Activating real-time queries

If you'd like to activate real-time queries, please contact your Unite account manager or email [support@unite.eu](mailto:support@unite.eu).