Dispatch notifications

With the dispatch notification interface, you receive the dispatch notification for an order directly in your ERP system. It primarily confirms that the goods have left the supplier. When available, we also send additional shipment details such as the courier and tracking number.

We trigger the dispatch notification as soon as Unite receives either the supplier's dispatch notification or their invoice. In some cases, receipt of the dispatch notification and the receipt of the goods may overlap.

Please note: setting up the dispatch notification interface is required if you want to use the self-billing procedure.

Formats and transport protocols

Unite uses the established **SAP IDoc XML DELVRY03** data format to transmit dispatch notifications to your system automatically and without errors. Transmission is carried out via **HTTPS** by default.

If you require a different format or transmission protocol, please reach out to your Unite contact or to our Sales Team.

Sample file

You can download commented sample documents in Unite's SAP IDoc XML DELVRY03 format to guide your setup.

customer_dispatchnotification.zip
zip - 6.97 MB 2025-11-17