Dispatch notification interface

The dispatch notification interface allows you to automatically transmit shipping information to Unite directly from your system.

This ensures that both Unite and the customer are always informed about the delivery status. The following data is transmitted, including:

- Item numbers
- Quantities
- Delivery date
- Parcel numbers
- Logistics providers
- Serial numbers

Explanation of transmitted information

Please provide the following data:

Information on header level

Description	openTRANS segment	Specifications
Delivery note number	DISPATCHNOTIFICATION_ID	**Required field** Unique identifier for the dispatch notification.
Delivery note date	DISPATCHNOTIFICATION_DATE	**Required field** Date the shipping notification was created. Interpreted as the shipping date if no separate shipping date is specified.
Buyer address	BUYER_PARTY	Customer address (buyer)
Unite customer number	BUYER_PARTY/PARTY_ID type="buyer_specific"	Matches the Unite customer number in your system.
Supplier address	SUPPLIER_PARTY	
Unite supplier number	SUPPLIER_PARTY/PARTY_ID type="buyer_specific"	
Delivery address	DELIVERY_PARTY	Delivery address of the goods recipient (customer).
Delivery date	DELIVERY_DATE	Includes DELIVERY_START_DATE and DELIVERY_END_DATE. The “type” segment defines whether it refers to goods dispatch from your side (type="optional") or expected goods receipt at the customer’s site (type="fixed").
Transport or logistics provider	TRANSPORT_PARTY	Only the NAME field is processed.
Parcel number / Track & Trace number	PACKAGE_INFO/PACKAGE_ID	A separate PACKAGE_INFO segment is required for each parcel number.

Information on item level (line level)

Description	openTRANS segment	Specifications
Article number	SUPPLIER_AID	**Required field** Article number from your submitted catalogue.
Quantity delivered	QUANTITY	**Required field**
Order unit	ORDER_UNIT	**Required field**
Delivery date	DELIVERY_DATE	Delivery date at item level, if different from the delivery date at header level (optional).
Order number	ORDER_REFERENCE/ORDER_ID	**Required field** Order number for referencing the purchase order.
Line item number	ORDER_REFERENCE/LINE_ITEM_ID	**Required field** Line item number for referencing the purchase order.
Parcel number / Track & Trace number	PACKAGE_INFO/PACKAGE_ID	Package number at item level (optional, if different from header level). A separate PACKAGE_INFO segment is required for each parcel number.
Remark – used for serial numbers	REMARK	Transmitted via special syntax in REMARK field. Find further information on serial numbers on this page and in the sample file below.

Supported format and transport protocol

Unite relies on the proven **openTRANS 1.0** (DISPATCHNOTIFICATION) data format to process delivery notifications automatically and error-free. Data is transmitted via **HTTPS** by default.

If you require a different format or transport protocol, please reach out to your Unite contact.

Sample file for dispatch notification

Below is a sample file with comments and specifications:

supplier_dispatchnotification.zip
zip - 6.97 MB 2025-07-16

Submit tracking data (Track & Trace)

In addition to the dispatch notification, you can also transmit relevant tracking data (Track & Trace) via this interface.