Order confirmation interface (Order Response)

The electronic transmission of order confirmations allows for structured communication of deviations, for example in case of delivery delays, price changes, or (partial) cancellations. This reduces the need for clarification and improves planning reliability for customers.

If an order is updated, for example due to a delivery date change, the order confirmation can be resent at any time.

Explanation of transmitted information

Please provide the following data:

Information on header level

Description	openTRANS segment	Specifications
Order number	ORDER_ID	**Required field** Max. 21 characters; must be used as a reference number in every transaction. For more information about the order number, see the EDI interface overview page.
Supplier order number	SUPPLIER_ORDER_ID	Your internal order number. May be used by Unite to clarify inquiries.
Delivery date	DELIVERY_DATE	Includes DELIVERY_START_DATE and DELIVERY_END_DATE. The “type” segment defines whether it refers to goods dispatch from your side (type="optional") or expected goods receipt at the customer’s site (type="fixed"). Applies to all items unless an individual delivery date is provided per line item.

Information on item level (line level)

Description	openTRANS segment	Specifications
Item number	SUPPLIER_AID	**Required field** Item number from your submitted catalogue.
Confirmed delivery quantity	QUANTITY	**Required field** **Partial confirmation is possible:** the confirmed quantity may be less than the ordered quantity. **Cancellation (end-of-life):** A quantity <0 is considered a cancellation. Examples: • ordered quantity: “3”, confirmed quantity: “-3” → full cancellation • ordered quantity: “3”, confirmed quantity: “-2” → partial cancellation of two units
Order unit	ORDER_UNIT	**Required field**
Deviating purchase price	ARTICLE_PRICE	Deviating purchase price from the original order (optional). If not provided, the order price is considered confirmed.
Delivery date	DELIVERY_DATE	Expected or fixed delivery date. Can differ per item if simultaneous delivery of all items is not possible.

Supported formats and transport protocols

Unite relies on the proven openTRANS data format to process order confirmations automatically and reliably. The Unite standard is based on openTRANS 1.0 (ORDERRESPONSE).

Further supported formats and transport protocols are listed on the EDI interface overview page.

Sample file for order confirmation

Below is a sample file with comments and specifications:

supplier_orderresponse.zip
zip - 6.97 MB 2025-07-16